



Centar za pravnu pomoć ženama – Center of Legal Assistance for Women

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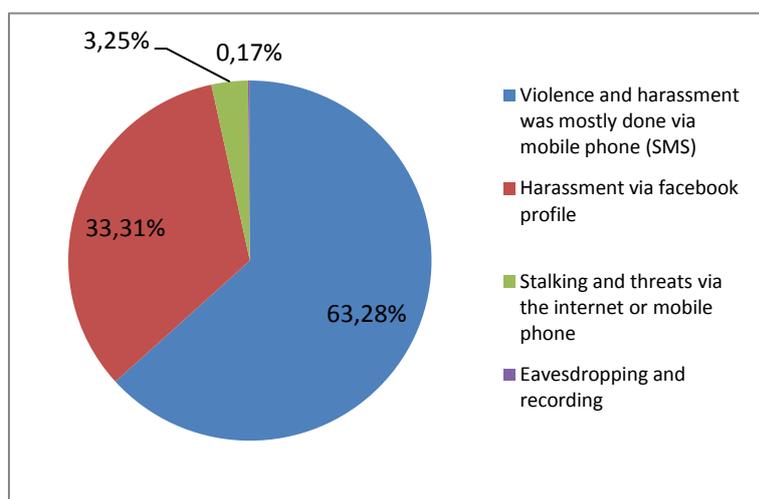
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IT resources and forms of violence

The data used in the study are based on the data processing of the Center for Legal Assistance for Women (CPPZ) Zenica for the period 01.01.2013. - 31.08.2014. During this period CPPZ has provided legal services in 2168, of which 68.54% were in the area of family law.

During the 20 months of violence via the internet and mobile telephony has experienced a total of 1,201 clients, or 55.40% - which is more than any other. Compared to the 12 months of 2012, where it was one in four, increased. We can not say with certainty that this is a real increase, partly because it is the result of our higher paying attention and recording these details from the client statement.



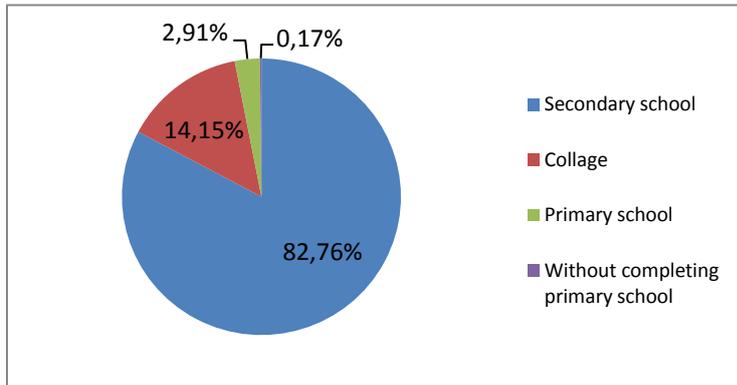
Violence and harassment was mostly done via phone (sms) and in 760 cases. Harassment via facebook profile recognize 400 clients, stalking and threats via the Internet or mobile phone 39, and eavesdropping and recording the second. After threats via text messages, or message through the Internet, are often bullies realize their threats after the virtual space and physical space.

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And during the 2013/14 year clients from urban areas were more likely to experience harassment through the Internet, while clients from rural areas were not exposed to this type of harassment, threats other than text messages.

Clients who have experienced a variety of harassment via the Internet were aged 27-45 years. We note also that the harassment via the Internet more frequently and with more severe in women younger.

It is common that after a break partnerships bullies "device" fake profiles his former partner and make various inconveniences.



When we look at education level clients who were exposed to this type of violence, most of them with high school-994 of them. A total of 170 women completed collage, 35 has a primary school, and two werw not completed primary school.

The case for example, spying on the computer, unauthorized "intrusion" into the computer, espionage, psychological violence through photography.

The client has made contact with the Centre for Legal Aid over sisters who asked that some of us came to the apartment with the client to discuss and looked enhancements husband for a long time been used for spying. He was on a business trip, so it was feasible, and the client is not allowed to come into our organization because she was afraid that someone will see that if the husband finds out, could therefore have an additional problem.

In this case I was on the spot and saw the devices which a man used because the client failed to photograph and document.

After detailed examination of the records has created conditions for filing criminal charges. However, the client gave up out of fear - because the husband-known figure in the town and is a former policeman.

Endnotes:

For each collected data in the field of IT violence all cases from 2013 and 2014 had to be read in order to find the elements that are the focus of this research.

Only a few months back data is recorded in the admission list of clients, and the search was partly facilitated.

The intention is to adjust the electronic database to be in the future, these indicators are easier to extract.