



Centar za pravnu pomoć ženama – Center of Legal Assistance for Women

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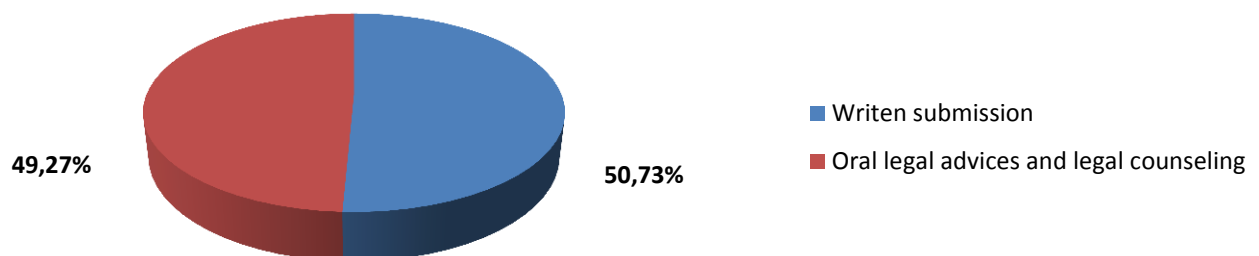
## Provision of free legal assistance

In the period from 01/01/2014 – 31.12.2014. **1447 women was directly provided with free legal assistance**, achieved their right to access to justice, and are informed about their rights.

Legal assistance was provided through the work of the offices in Zenica and Tešanj, and online, through the CLAW's website.

In this period a written submission was composed for 734 women, while oral legal advice and legal counseling was provided for 713 women clients directly in CLAW's offices or through Oline legal aid.

### Number of directly provided legal aid according to the kind of treatment



This number represents only one picture - the number of women who are directly helped. Each of the 1447 women carried over at least part of the obtained legal advice and information to at least 7 people.

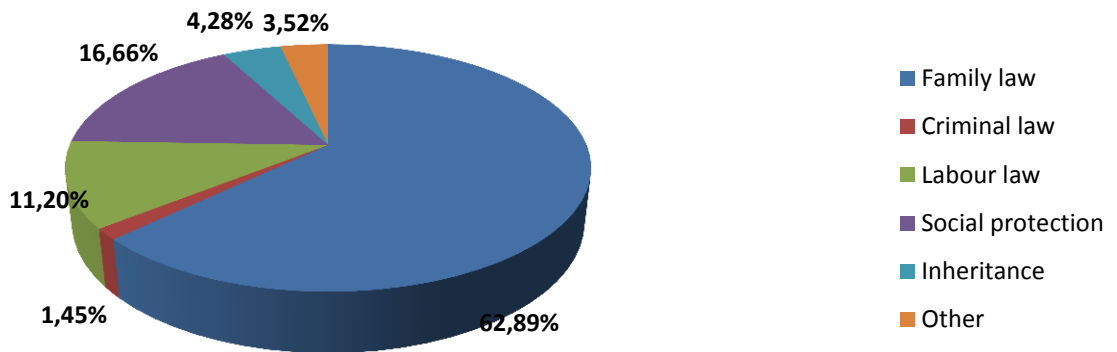
The majority of clients are women from urban and rural area of the city of Zenica. Other clients were coming from other cities of both entities (FBiH and RS), but most of them from cities of Central Bosnia Canton.

By providing online legal aid we crossed the BiH border and countries in the region and the world, and helped women with unresolved legal issues related to the soil of Bosnia and Herzegovina, from following field of law: family law, labor law, social protection, in cases of violence and discrimination.

Of the total number of clients **58%** of them were referred from institutions. Most are sent from the Centre for Social Work (**31%**) and the Cantonal Institute for Legal Aid (**14%**), the remaining **10%** were sent by the court, prosecutor's office, the municipal administration, the police, NGOs from Zenica and other cities.

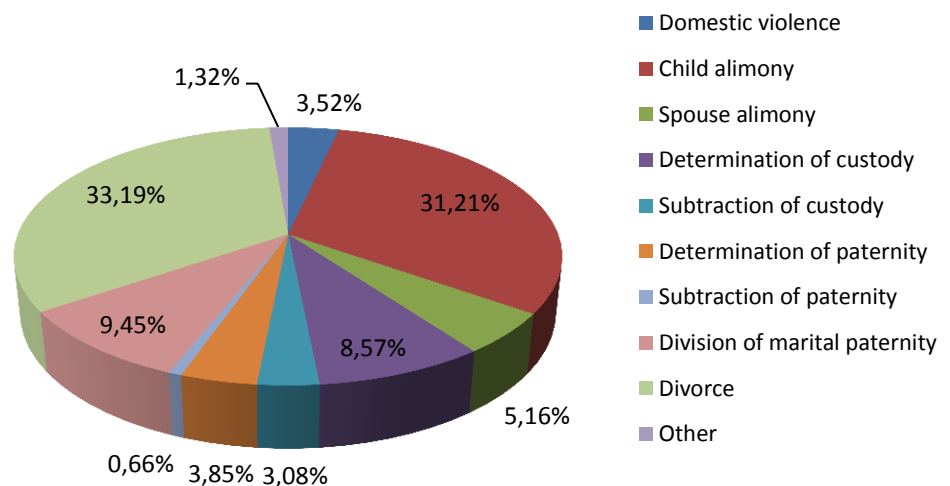
Protection and achievement of rights from the field of the Family law continues to be a clients requirement no. 1. Clients mostly sought legal aid and support from the field of Family law, 910 of them. Out of overall number of clients, 241 clients have sought protection and/or exercise of rights from the field of social protection. This is supported by the data from the CLAW database that shows that **72% of clients** is without personal income, and do not even own property (apartment, house, land, etc..).

### Number of provided legal assistance according to the field of law



The issue of divorce, alimony and child support are almost identical for most clients. This trend is one of the indicators of instability to maintain joint family life due to the impact of unemployment, lack of employment, women's economic dependence on the husband, alcoholism, violent behavior.

### Review of provided legal assistance under the field of Family Law



**More than 82% of all number of clients** in their life experienced some form of violence. However, they refuse to submit reports to the competent prosecutors, out of fear for her own life, the life of her children and family members, economic dependence on the husband, etc. An abuser is in most cases the husband (75%) or ex-husband (12%) and own home is still the most dangerous place for women.

Out of total number of registered cases of violence, **83,6% of clients** have experienced physical violence combined with psychological. It is evident that **women increasingly recognize the economic violence**, 10% of them. **In 6,4%** of violence cases women, our clients have experienced sexual violence or rape, and abusers are outside families.

According to the database, there was a **rise in the number of cases relating to mobbing**. It should be noted that the non-recognition of mobbing is a long standing problem. In all cases of mobbing there is a lack of sufficient facts that could be raised in the complaint for protection from discrimination. The reason for this is that the actions of mobbing and harassment, particularly sexual harassment, occurring mostly without witnesses or without a track record